



Sloan Consulting

PRODUCTIVITY, QUALITY, INFORMATION AND BUSINESS SYSTEM SOLUTIONS

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|--|--|----------------|----------|-------------------------------|-------|
| SIX SIGMA PROJECT NAME | | | | | |
| Voice of the Customer, 6σ Target Service, | | | | | |
| Senior Champion | | | | | |
| Black Belt(s) | | | | | |
| Expected Annual Savings | | | | | |
| Start Date | | | | Target Completion Date | |
| ELEMENT | DESCRIPTION | RESULTS | | | |
| Project Description | Goal statement (quantified) | | | | |
| Objective(s) | Key Process Metrics always include dollars. Critical to Quality- CTQs' Defects, non-value added time, and Value Added time are always important. | | Baseline | Goal | Units |
| | | Metric 1 | | | |
| | | Metric 2 | | | |
| | | Metric 3 | | | |
| Process or Value Stream Maps | Paces where waste and rework can be removed | | | | |
| Business Case | Financial justification | | | | |
| Team Members | Names and roles of team | | | | |
| Process Boundaries | Focus avoids project creep | | | | |
| Benefit(s) to the customer | How will the customer know improvements have been made? | | | | |
| To Do List for Successful Six Sigma Breakthroughs | Each To Do must have deadline for completion. | To Do | | Deadline | |
| | | Define | | | |
| | | Measure | | | |
| | | Analyze | | | |
| | | Improve | | | |
| | | Control | | | |
| Sustain Gains and Standardize | | | | | |

